

PMHC MDS Consent Information Sheet

This Consent Information Sheet contains important consent information about Stride's services.

In order to receive this service, there is one mandatory condition that you must agree to, and two other conditions that you can choose to agree or disagree with. Information about these conditions is explained in further detail below.

You will provide your agreement or disagreement for each condition on a separate *PMHC MDS Consent Form*.

1. Consent to participate

As part of Stride's services, we are required to collect information about you. This will include personal information, and information about the services you are receiving.

This information will be stored securely, as per our Privacy Policy, and will be available to staff members involved in delivering the service.

Your information will also be available to program staff at the PHN your Stride service is in, as funders of this service. The PHN will use this information for program management, quality improvement, as well as monitoring service delivery. Your information will also be visible on a database that the PHN team and potentially Head to Health team will have access to, if service navigation and referral assistance is required. Non-identifiable information will be used in planning service improvements and conducting research.

Your consent to participate is mandatory if you want to receive the service from Stride.

2. Consent to share information with other services

In delivering Stride's services, it may sometimes be beneficial to share information about you, and the services you are receiving, with other individuals or service providers also involved in your care. You control what information is shared, and to whom, and you can withdraw your consent at any time.

Your consent to share information with other services is optional. If you agree, you will be asked to specify what type of information can be shared, and whether there are specific individuals or service providers that you would not like to share information with.

3. Consent to share anonymised data with the Department of Health and Aged Care, and state and territory health departments/agencies

You have been referred to a PHN commissioned service provider for services to support your mental health and wellbeing. Services provided under this program will require your referrer to provide some information to the PHN and health professionals involved in your care to ensure that you are referred to the service that best suits your needs. Your consent is required for this to occur.

Mental health services funded through the PHN undergo regular review and evaluation by the Department of Health and Aged Care which are aimed at informing ongoing service improvements. This is a requirement of all Primary Health Networks across Australia. To enable the Department of Health and Aged Care and state and territory health departments/agencies to conduct the regular review and evaluation of mental health services, the PHNs provide data about services and clients. This data is securely provided through a third party software provider, Logicly, who support the collation and preparation of this data.

For more information about Logicly please visit their website <https://www.logicly.com.au/projects#department-of-health>

Some of the data provided to the Department of Health and Aged Care includes personal information such as date of birth and gender. The information provided does not include your name, address or Medicare number. Your personal information will only be provided by the PHNs to the Department of Health and Aged

Care and state and territory health departments/agencies if you give your consent. If you do not give your consent your personal information will not be provided to the Department of Health.

The Department of Health and Aged Care and state and territory health departments/agencies also uses data collected by the PHNs to facilitate data linkage and produce statistical and evaluation reports, which are based on summary statistics for our region. These statistical reports contain only combined information from many clients and will not identify any individual. Your consent is not required for the Department of Health and Aged Care and state and territory health departments/agencies to include your data in these summary statistics.

For more information on how the Department of Health and Aged Care uses your data please refer to the consumer FAQ.

Protecting your privacy

The PHNs, Department of Health and Ageing, and Stride are committed to providing you with the highest level of service and confidentiality, and this includes protecting your privacy. The PHNs, Department of Health and Ageing, and Stride are bound by the Commonwealth Privacy Act 1988 and the Privacy Amendment (Private Sector) Act 2000, which outlines the principles concerning the protection of your personal information.

Please indicate your consent to these conditions on the *PMHC MDS Consent Form*.

Document No:	C-1.1.02.4	Approved Date:	2024-10-22
Owner:	National Manager – Services Safety & Quality	Approved By:	General Managers – Service Delivery
Version:	1	Review By:	2026-10-22